



Thank you for choosing Mimi London, Inc. All of our pieces are carefully hand-cut, hand-assembled and hand-finished by skilled craftsmen. While the actual species of woods we select for each piece may vary depending on its unique design, some fundamental ideas always remain when working with organic material of any scale. Our furniture is specifically designed to accentuate the organic essence of wood. All of our pieces celebrate these inherent characteristics.

## WOOD

Wood is a natural material and part of a living system, therefore variations may occur. You can compare the way wood behaves to your own skin. If it's exposed to extremely dry air, it might shrink a bit by losing moisture. If it's exposed to extremely high humidity, it might absorb the excess moisture and expand. Also, variations of color shade, configuration, streaks, and grain structure are common.

Our wood is naturally stabilized. It produces durable furniture when made with quality surface finishes. However, it will still be vulnerable to hazards like humidity extremes, spills, direct sun exposure, and heat.

Generally speaking, if you are comfortable at home, most likely your furniture will be happy and safe as well. The recommended temperature to keep your furniture is 70 to 80 degrees with 40 to 60% humidity.

We all know that sunlight can damage our skin. The sun's ultraviolet rays can also damage the furniture's finish, giving it a sunburned look. Prolonged exposure will possibly cause bleaching. In some cases, you might get hairline cracks. Other sources of sudden temperature variations may also cause checking and splitting.

You can protect your furniture by keeping it away from heating and air conditioning outlets, fireplaces, radiators, and direct sunlight. Utilize pads and coasters to protect surfaces from localized heat. Rearrange lamps and accessories from time to time in order to prevent spot bleaching. If water sits on the furniture it could damage the factory finish, leaving behind white marks. You can reverse some of the damage by drying the area with a hair dryer and applying a new coat of wax.

## **WOOD WITH VARNISHED, LACQUERED, AND DYED FINISHES**

General Care: For daily protection, use a dry or damp (water only) cloth to remove dust. Dry immediately. Do not use waxes, chemicals, abrasives, or polishes to ensure that the wood isn't damaged or stained

## **WOOD WITH WAX, PAINTED OR SEALANT FINISHES**

General Care: Use a dry, soft cloth daily to remove dust. Use a colorless wax paste.

Periodic maintenance: You can wax surfaces to add sheen and protection when needed. Usually top surfaces need more waxing than sides.



We do not warrant against natural weathering, normal shrinkage, swelling, hairline cracks, warping, normal wear or damage from misuse.

Custom accepts responsibility for misuse of the product and Mimi London is not liable for any damages resulting from misuse.

### **Misuse includes, without limitation:**

- Inadequate maintenance and safeguarding of damaged furniture.
  - Use of indoor furniture, outdoors.
  - Excessive weight or strain on furniture.
- Improper use of furniture (ie: standing on side tables)

If there is a defect in workmanship or material, the purchaser may return the defective product to Mimi London at the purchaser's expense, and we will either replace or repair it at our option. Repaired or replace products will be returned to the purchaser at Mimi London's expense. Purchasers may be required to establish that the products were installed according to Mimi London's specifications.

In addition, Mimi London shall not be liable for loss of time, Inconvenience, Commercial Loss, Incidental or Consequential Damages. No warranty is made with respect to non-standard materials selected by and used at the request of the customer. We reserve the right to make construction changes to our furniture from time to time in order to incorporate improvements.

